

MINIMUM TERMS AND CONDITIONS

- 1. Detailed description of goods and/or services**

Greenworx is a business in the eco cleaning industry that manufactures and sells biological cleaning solutions .
- 2. Delivery policy**

Subject to availability and receipt of payment, requests will be processed within 30 days and delivery confirmed by way electronically generated notification.
- 3. Export restriction**

The offering on this website is available to South African clients only.
- 4. Return and Refunds policy**

The provision of goods and services by Greenworx is subject to availability. In cases of unavailability, Greenworx will refund the client in full within 30 days. Cancellation of orders by the client will be subject to the recovery of direct costs incurred.
- 5. Customer Privacy policy**

Greenworx shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569 .
- 6. Payment options accepted**

Payment may be made via Visa and MasterCard.
- 7. Card acquiring and security**

Card transactions will be acquired for Greenworx via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.
- 8. Customer details separate from card details**

Customer details will be stored by Greenworx separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.
- 9. Merchant Outlet country and transaction currency**

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).
- 10. Responsibility**

Greenworx takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.
- 11. Country of domicile**

This website is governed by the laws of South Africa and Greenworx chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, at our physical address.
- 12. Variation**

Greenworx may, in its sole discretion, change this agreement or any part thereof at any time without notice.
- 13. Company information**

This website is run by Greenworx Cleaning Solutions (Pty) Ltd based in South Africa trading as Greenworx (Pty) Ltd and with registration number 2012/213244/07 and John J Coetzee.
- 14. Greenworx contact details**

Company Physical Address: Unit 1, Newport Business Park, Quartz Drive, Kya Sands

Email: Info@green-worxcs.co.za Telephone: (011) 708 6626